

TW1 Gardening

Expert gardening for beautiful gardens

COVID-19 (SARS-CoV-2) STATEMENT

DATE	12/01/2021
DESCRIPTION	January Update following new national lockdown national infection rates
VERSION	12/01/2021

This update includes our updated protocols for

- **the third wave of COVID-19 / new variant infection in the UK**
- **for garden visits to clients recently returned from trips abroad.**

This is a fast-moving situation and advice is changing frequently. This statement will be updated as new guidance emerges.

Summary

- COVID-19 (SARS-CoV-2) is highly infectious
- the public health goal is to break transmission between households: we are determined to play our part which is why gardens were postponed from 24/3/20 to 17/4/20 pending guidance

Gardens where we can work if the client is happy for us to visit

- gardens with outside access to side and rear gardens
- gardens where NO ONE in the household
 - is unwell with COVID-19 symptoms
 - is self-isolating
 - this includes those returning from countries where self-isolation is required according to government advice
 - if you have been asked to isolate following an official Test and Trace contact
 - is being shielded – although shielding officially ended on 01/08/2020 we appreciate many people may still wish to follow procedures for keeping themselves safe until a vaccine or reliable testing is available
 - is awaiting the results of a COVID-19 test
- we ask that you let us know if this applies to you so we can reschedule your visit

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Gardens where we cannot work

- if we need to pass through your house to reach your back garden, unfortunately we are unable to visit for the time being.

Working methods and restrictions

- it is unrealistic for professional gardeners to maintain 2m distance from each other so you will see us working in close proximity where the task requires it
- at TW1 Gardening we are a bubble of 5 gardeners
- each team member comes to work only when they are well and showing no symptoms
- we will continue all safety measures put in place during w/c 16th March 2020 before the first national lockdown
 - offers of tea and coffee will be politely declined
 - we won't use your bathroom
 - we ask that you speak to us from inside your house or from a minimum of 2m away – ideally you should not be in the garden at the same time as us
 - we won't use any of your tools
 - we will wipe down your outside tap if we use it

Logistics and supply issues

- our suppliers are operating with many restrictions and continue to experience high demand; planting projects may be subject to delay caused by stock shortages or special procedures implemented by suppliers
- waste handling: we will use your green wheelie or provide alternatives for waste removal.

JC TW1G 27/03/2020 – lockdown

v. 2.0 17/04/2020 return to work / solo gardener

v. 3.0 28/5/2020 bubble update no.1

v 4.0 24/6/2020 bubble update no. 2

v. 5.0 06/08/20 isolation following holidays abroad / end of official shielding

v. 6.0 03/10/2020 autumn second wave

v. 5.0 12/01/2021 January new variant and third wave